



## Our Vision

All people within the Skyline CAP service area will have access to education, housing, economic opportunities and services necessary to become self-sufficient.

## Our Mission

To strengthen our communities by improving the lives of those in need through actions promoting self-sufficiency. We seek to eliminate the impact of poverty by focusing on education, housing stability and economic opportunities.

# Skyline CAP, Inc. Strategic Plan

Five Year Plan | 2022-2027

Skyline CAP, Inc. will pursue a culture of operational excellence in support of sustainable operations and enhancing capacity to help low-income individuals and families achieve greater stability and economic security.



Low-income families and individuals achieve greater stability and economic security.



Skyline CAP is a trusted resource in the community.



Skyline CAP maintains a culture of operational excellence to support sustainable operations and increased capacity.

## Objective

- » Develop program capacity (financial / programmatic) to address needs in the community by seeking out and taking advantage of available resources.

## Objectives

- » Expand support for other needs identified in the community.
- » Increase awareness of the programs and services offered by Skyline CAP.
- » Increase awareness of housing opportunities available through Virginia Housing.

## Objectives

- » Maintain financial stability and accountability to ensure the agency's future viability
- » Recruit and maintain a skilled and proficient workforce that feels valued and invested in Skyline CAP's vision and mission.
- » Implement continuous improvement activities to ensure sustainable operations and effective programs that support client needs.